UNITED STATES CENSUS BUREAU ENTERPRISE PASSWORD SELF-SERVICE (PSS)

Below are the steps to change your network password, set up your challenge response questions, and reset a forgotten password.

Access the PSS site:

https://pss.tco.census.gov/

The home page of PSS offers:

- Forgot My Password
- Change Password
- Update My Security Questions

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CHANGE PASSWORD

After clicking Change Password, enter your username

Click Submit									
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Enterprise Password S	elf-Servio	e							
"WARNING"WARNING" This is a Census Bureau computer system. Census Bureau computer systems are provided for the processing of official U.S. Government information only. All data contained within Census Bureau computer systems are owned by the Census Bureau and may be monitored, intercepted, recorded, read, copied, or captured in any manner, and disclosed in any manner by authorized personnel. THERE IS NO RIGHT OF PRIVACY IN THIS SYSTEM. System personnel may disclose any potential evidence of crime found on Census Bureau computer systems. AUTHORIZED OR UNAUTHORIZED, CONSTITUTES CONSENT TO MONITORING, INTERCEPTION, RECORDING, READING, COPYING, CAPTURING, AND DISCLOSURE OF COMPUTER ACTIVITY. Use of this computer without authorization or for unauthorized purposes is a violation of federal law and punishable by fines or imprisonment (Public Law 99- 474). "WARNING"WARNING"WARNING" ONLY AUTHORIZED USERS MAY ACCESS THIS SYSTEM									
Change Password Enter Username zzzzz111									
Go Back. Submit									

Enter your password

Click Submit					
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Enterprise Password Self	-Service				
Enter Password - Change Password					
Password	••				

If you do not have a password profile, you will receive a prompt to set up your security questions. This will aid you in the future if you need to reset a forgotten password. *Otherwise, skip to Enter Your New Password.*

Click Next				
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Enterprise Passwo	ord Self-Service			
			 You must now update your profil ons, you will be able to update you 	e by selecting new security questions and r password.
		March		
		Next		

Choose five unique questions from the dropdowns and input your answers on the right. You may create 2 of your own unique questions (*Choose Or Type A Question*).

Note: Your answers are case sensitive, must be 4 or more characters, and must be unique.

Create/Update your security profile by	selecting and answering the following different questions	
Note: Questions And Answers Must be Uniqu	e. Answers are case insensitive. Your answers must be unique and have a minimum of four cha	racters.
Choose Or Type A Question		
Choose A Question		
Choose A Question		
Choose A Question		
Choose Or Type A Question		

Your questions have been updated

Click Next



Click Submit

UPDATE MY SECURITY QUESTIONS

After clicking Update My Security Questions, enter your username

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Update Security Questions						
Enter Username zzzzz111 Go Back. Submit						
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Enterprise Password Se	elf-Service					
Enter Password - Update Security Questions Password	Submit					

Go Back

Choose five unique questions from the dropdowns and input your answers on the right. You may create 2 of your own unique questions (*Choose Or Type A Question*).

Note: Your answers are case sensitive, must be 4 or more characters, and must be unique.

erprise Password Self-Service		
Create/Update your security profile by	electing and answering the following different questions	
Note: Questions And Answers Must be Unique	Answers are case insensitive. Your answers must be unique and have a minimum of four charac	ters.
Choose Or Type A Question	×	
Choose A Question	×	
Choose A Question	×	
Choose A Question		
Choose Or Type A Question		
	Submit	

Your password profile is now complete

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Enterprise Password Self-Service

Your security questions are now complete.

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FORGOT MY PASSWORD

After clicking Forgot My Password, enter your username

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Forgot My Password Enter Username 22222111 Go Back. Submit						

If you do not have a password profile configured, then please contact the IT Service Center (301) 763-3333, (Option 2) to reset your password. For Decennial customers, contact the Decennial Service Center (855) 236-2020, (Option 4). *Otherwise, continue to the next step below.*

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Enterprise Password Self-Service										
computer systems are owned by the THERE IS NO RIGHT OF PRIVACY THIS SYSTEM BY ANY USER, A	e Census Bureau and may IN THIS SYSTEM. System UTHORIZED OR UNAUTHO	omputer systems be monitored, in personnel may o ORIZED, CONST r without authoriz	ntercepted, recorde disclose any poter ITUTES CONSEN	ne processin ed, read, co itial evidence IT TO MON norized purp NING*WAR	ig of official U.S. pied, or captured of crime found IITORING, INTE oses is a violatio	d in any manner, and dis on Census Bureau comp ERCEPTION, RECORDII on of federal law and pun	n only. All data contained within Census Bureau sclosed in any manner by authorized personnel. uter systems to appropriate authorities. USE OF NG, READING, COPYING, CAPTURING, AND ishable by fines or imprisonment (Public Law 99-			
Forgot My Password Enter Username Go Back.	Submit					orgot Password Profile password.	Configured; Please contact the Help Desk to reset			

Answer your password profile security questions

Click	Submit

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Enterprise Password Self-S	Service					
	a questions from your profile.					
	Security Question Answers are ca	se sensitive.				
What was the name of your first pet?	•••••					
What was the name of your favorite school teacher?	•••••					
In what city or town did you first meet a good friend?	•••••					
Go Back	Submit					

Enter in your new password

Note: Passwords must meet the required complexity outlined on the page

Click Submit

Your password has been changed!

